

AGENCIES WITH CURRENT SUSPENSIONS	NON FRAMEWORK PROVIDERS	DATES OF LBB MONITORING VISITS						CQC INSPECTION SUMMARY OF FINDINGS																	
		Q1	Q2	Q3	Q4	QO visits	No of SU (May 2014)	No of SU (Dec 2014)	No of SU (Dec 2015)	Date of last CQC inspection	Previous CQC report	Overall Rating:	Standards of treating people with respect and involving them in their care	Standards of providing care, treatment & support which meets people's needs	Standards of caring for people safely & protecting them from harm	Standards of staffing	Standards of management	Comments							
ACSC Ltd (Advanced Care & Support in the Community)	18 Boone Street, Lewisham, SE13 5SB	Beverly Wilks	11/06/2015							x			78	75	66	Apr-15	Jan 14 4 ticks	Good	requires improvement	Good	Good	Good			
Allied Heathcare (Bromley)	3rd Floor, Leonard House, 7 Newman Road, Bromley BR1 1LJ	Mandy Bayes, Elizabeth Watson	10/04/2015		02/10/2015								50	37	29	Mar-14		✓	✓	✓	✓	✓			
Always Caring	14 Letchworth Drive, Bromley BR2 9BE	Mary Johnson	29/05/2015										10	18	8	May-14	May 13 5 ticks	✓	✓	✓	✓	✓			
BS Homecare	Unit 10, 11 Wellesley Road, Norfolk House, Croydon, Surrey, CR0 1LH	Shona Udia	13/04/2015	No longer working in Bromley									3	1	0	Oct-13		✓	✓	✓	✓	✓			
Bridges Healthcare	Wells House, 15 Elmfield Rd, Bromley, BR1 1LT	Sarah Clements	21/05/2015	29/09/2015												Aug-14		✓	✓	✓	✓	x			
Carby Community Care	186 Inchmerry Road, London SE6 1DF	Joan Carby-Roye, Sabrina Roye	23/06/2015		26/11/2015								50	50	64	Nov-13		✓	✓	✓	✓	✓			
Care Matters UK Ltd	13a Crayford High Street, Crayford, Kent, DA1 4HH	Jan Perran (Director), Nicola Noble (Director), Mandy Howes (Manager), Frances Harney / Julie Fowler / Marie Davies (Co-ordinators)											5	3	0	Jul-13		✓	✓	✓	✓	✓			
Care Outlook	116 Greenwich South Street, London SE10 8UN	Julie Couling, Magda Trepczanska		03/09/2015									36	45	44	Sep-14	Mar 12 5 ticks	✓	✓	✓	✓	✓			
Care UK	3rd Floor, Crowne House, 56-58 Southwark Street, London, SE1 1UN	Nick Barker	23/04/2015	Contract Terminated									44	36	0	Jun-14		✓	✓	✓	✓	✓			
Caremark Bromley	International House, Cray Road, St Mary Cray, Orpington, BR5 3RS	Rosemarie Duncan, Sharon Dillon	25/06/2015		12/11/2015								139	166	185	Dec-14	Apr 14 5 ticks	Good	requires improvement	Good	Good	Good			
Day to Day Care	105 Queenway, Petwood, Orpington, BR5 1DG	Mandy	03/07/2015		02/12/2015					x			61	72	75	Nov-13		✓	✓	✓	✓	✓			
MHomeCare (formerly Enara)	118 - 122 High Street, Walling, DA18 1TJ	Jan Errington		No Clients in Bromley									14	1	0	Jun-15	Sep 13 5 ticks	Good	Good	Good	Good	Good			
Eleanor Care	Opington		20/04/2015		21/10/2015																				
Eternal Care	11 The Mound, William Barefoot Drive, Mottingham, SE9 8BA	Claire-Jane Bell, Winnie Ebbke	18/5/15 ECM che	14/08/2015	04/12/2015								27	33	28	Feb-13		✓	✓	✓	✓	✓			
Guardian Homecare	207 County House, 221-241 Beckenham Road, Beckenham, BR3 4UF	Chris Finch / Sue Wheeler	01/05/2015	Contract Terminated									26	20	0	Apr-15	May 13 5 ticks	Good	requires improvement	Good	Good	Good			
Harmony Home Aid Services Ltd	Unit A2, Broomleigh Business Park, Worley Bridge Road, Lower Sydenham, SE26 5BN	Miranda Olori / Damian Simon			21/09/2015								18	14	14	Feb-14		✓	✓	✓	✓	✓			
Kentish Home Care	9 Kelsey Park Road, Beckenham, BR3 6LH	Jenny Blackaby / Donna Hider / Chelise Hider			18/09/2015								53	48	39	Jan-14		✓	✓	✓	✓	✓			
Mears Care	Crown Meadow Court, 23 Brosse Way, Bromley, BR2 8FE	Sue Bell (Manager), Jenny Stamp (Admin)											0	0	0	Oct-14	Nov 13 5 ticks	Good	Good	Good	Good	Good			
Plan Care	53 Deptford Broadway, London SE8 4PH	Kevin Burke (Area Manager), Sadiya Akhter (Reg'd Manager)		No longer working in Bromley									3	3	0	Sep-13		✓	✓	✓	✓	✓	Improvements Required: The service should have quality checking systems to manage risks and assure the health, welfare and safety of people who receive care (outcome 16)		
Sevacare	Unit 22, Cannon Wharf Business Centre, Deptford, London SE8 8RT	Mary Ogbie, Tracey Shedy	Monitored by Lewisham 17/6/15		19/11/2015								6	8	5	Nov-15	Jan 14 5 ticks	quires improveme	requires improvement	Good	Good	requires improvement	Good		
Surecare (now t/a HomeCare Bromley)	Chatterton Works, Chantry Lane, Bromley, BR2 9CL and from 14 May 2013	Samantha Blatt, Rohan 020 8290 9595		16/07/2015	10/12/2015								182	181	151	Jul-14	Nov 12 5 ticks	✓	✓	✓	✓	✓			
The Link Care Nursing Agency	Media House, 99 High Street, Opington, BR6 0LG	Zeenat Nuruddin			19/08/2015								2	36	32	Dec-13		✓	✓	✓	✓	✓			
Verilife	363 Southborough Lane, Bromley, BR2 8BQ	Petra Prince	30/06/2015		20/10/2015								77	115	107	Dec-13		✓	✓	✓	✓	✓			
Westminster Homecare	House, Wimpole Close, Bromley, BR2 9JF from 22 April 3rd Floor 63 Croydon Road SE20 7TS	Glenn Byford	28/05/2015		22/10/2015					x			90	77	72	Dec-14	Jan 14 5 ticks	Good	Good	Good	Good	Good	Good		
Abacus Homecare Ltd	Office A, Willow Walk Business Centre, 8-11 Willow Walk, Starts Hill Rd, BR 6 7AA	Sam Dahir			16/09/2015											Sep-14		✓	✓	✓	✓	✓			
Care Direct	Shirley Community Centre, Shrublands Ave, Croydon, CR0 8JA	Nkoyo Edeke	19/05/2015													Jun-13		✓	✓	✓	✓	✓			
Capital Homecare	77A Woodwich New Rd, Woolwich, London, SE18 6ED	Ahmed Ainarsheev Shadwick Kens	24/04/2015													Sep-14		✓	✓	✓	✓	x			
Compassion Homecare	Downs House, 303 High St, Orpington, BR6 0NN	Tony & Eniko Benfield			01/12/2015											Jul-14		✓	✓	✓	✓	✓			
Dart	Anerley Business Centre, Anerley Road, Penge, SE20 8BD	Mr Habeeb			01/09/2015								9	13	13	Nov-13		✓	✓	✓	✓	✓			
Fabs Homecare Ltd	Unit 29 Leagate Centre, Lee Green, London SE12 8SS	Elisabeth Fabyli	12/06/2025		16/10/2015																				
Invicta 24 Plus	102-116 Windmill Rd Croydon, CR0 2XQ	Mary		07/07/2015 & 15/9/15												Sep-15		Good	Good	Good	Good	Good	Good		
Home Healthcare	99 High St, Beckenham, BR3 5ND	Annie Conneally	19/06/2015										9			Jan-14		✓	✓	✓	✓	✓			
Independent Homecare Ltd	1A Woodside Rd, Sidcup, DA17 7JF	Fiona Duffy			20/11/2015								3												
Kristlight Care Ltd	61 Sandringham Rd, Bromley BR1 5AR	Angela Otomewo	26/06/2015										0												
Lifecare Care	Exof House, 133 Holmesdale Rd, Bromley, BR2 9LE	Otega Akpeyi			11/11/2015								1			Nov-13		✓	✓	✓	✓	✓			
Mackleys	Mackley House, Oakley Rd, BR2 8HG	Mr Schorfield	30/04/2015							x			10	9	14	Mar-14	Dec 12 4 ticks one red cross	✓	✓	✓	✓	✓			
Petts Wood Homecare	International House, Cray Ave, BR5 3RS	Jan Rumbold														Dec-15	May 14 5 ticks	Good	Good	Good	Good	Good	Good		
River Garden Homecare	South Tower, 26 Elmfield Rd, Bromley BR1 1LR	Omar Mahmood			06/07/2015																				
Extra Care Housing Schemes:																									
Mears Care	Crown Meadow Court, 23 Brosse Way, Bromley, BR2 8FE	Sue Bell (Manager), Jenny Stamp (Admin)														Oct-14	Nov 13 5 ticks	Good	Good	Good	Good	Good	Good		
Sanctuary	Regency Court, 14 Mackintosh Street, Bromley BR2 9GL	Kay Wale-Ajasa, Extra Care Manager														Feb-15	Dec 13 5 ticks	Good	Good	Good	Good	Good	Good		
Sanctuary	Sutherland Court															Feb-15	Dec 13 5 ticks	Good	Good	Good	Good	Good	Good		
x = visit scheduled for quarter 4																									
993																									
<table border="1"> <tr> <td>✓</td> <td>All areas of this standard are being met.</td> </tr> <tr> <td>X</td> <td>At least one standard in this area was not being met when we last checked and CQC required improvements.</td> </tr> <tr> <td>X</td> <td>At least one standard in this area was not being met when we last checked and CQC has taken enforcement action.</td> </tr> <tr> <td>Blank</td> <td>Homes without ticks or crosses have not yet been inspected by the CQC (or report not yet published) since last star rating.</td> </tr> </table>																		✓	All areas of this standard are being met.	X	At least one standard in this area was not being met when we last checked and CQC required improvements.	X	At least one standard in this area was not being met when we last checked and CQC has taken enforcement action.	Blank	Homes without ticks or crosses have not yet been inspected by the CQC (or report not yet published) since last star rating.
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